

# ROCKBRIDGE FAMILY MEDICINE

## **NO SHOW POLICY**

**Effective NOVEMBER 1, 2016**

In an effort to provide better patient access to care, we have instituted a "No Show" policy which will take effect November 1, 2016. Patients that do not show for their appointment, same day cancellations, and/or patients that do not cancel their appointment 24 or more hours in advance of their scheduled visit will be charged a "No Show Fee"

For missed appointments, a **"No Show Fee"** charge of \$30.00 will be charged to the patient. For missed physicals and New Patient appointments a charge of \$90.00 will be charged to the patient. **This charge is not billable to the insurance company and, therefore, will be due before future services are rendered.**

Please be advised, this policy does not apply to patients who call to cancel their appointment 24 or more hours in advance of the scheduled visit.