Frequently Asked Questions
On-site Mammography Screening

Q1: What’s the purpose of providing on-site mammography screening?
A: We want to make it easy for you to get an annual mammogram by bringing the service on-site. Breast cancer screening is important for reducing mortality from breast cancer. In the U.S. a woman is diagnosed with breast cancer every 3 minutes and a woman dies from breast cancer every 13 minutes. With early detection, breast cancer has a 98% cure rate.

Q2: Is the quality of the on-site mammogram as good as the ones at hospitals?
A: Yes! The mobile mammography equipment installed on our health coach, Wellness on Wheels, is digital and of the same high quality as the equipment used at DeKalb Medical. Registered female mammography technologists perform the exam. The digital images are interpreted by radiologists specially trained to provide this service.

Q3: Is this service private and confidential?
A: All protected health information and screening results will remain confidential. Only you or a physician designated by you will receive the results. DeKalb Medical follows all guidelines for confidentiality of information. The mobile coach housing the mammography equipment has private exam rooms.

Q4: What are the requirements for participating?
A: You must be 40 years of age or older, or have a physician’s order, if you are younger than 40
 Normally you will not be covered by insurance if you repeat a mammogram within 12 months
 No breast lump or other breast symptoms
 No breastfeeding for the past 6 months

Q5: Who should not participate in this program?
A: Anyone who has any breast symptoms should not participate. If you have a lump or other abnormality, please discuss this with your physician.

Q6: Who will be billed and who will pay for my mammogram screening?
A: Usually your health plan will be billed as most plans include the annual mammogram as a 100% covered preventive benefit. Wellness on Wheels accepts most insurance plans.

Q7: How do I schedule to participate in an employer sponsored on-site mammography event?
A: Your employer will send you an email/Memo inviting you to participate in an on-site mammography event. This invitation will include a link to this FAQs document and another link to complete a secure survey which includes questions required to validate your eligibility for your annual mammogram. Upon completion of the survey DeKalb Medical will contact you by email or phone to confirm your eligibility and provide a link for you to self schedule for the event. You will also be provided with a phone number to DeKalb Medical’s Call Center, where our courteous staff will assist you with registration and scheduling your appointment.

Q8: What documentation do I have to provide when I arrive for my mammogram and what forms of payment are accepted if I have a copayment?
A: Your medical insurance card and your personal ID will be required at your appointment. The Wellness on Wheels staff can only accept personal checks or a credit card. No cash will be accepted.

Q9: How do I get my results?
A: If your results are normal, you’ll receive a letter from the DeKalb Medical Breast Center. If further imaging is required, you’ll receive a call from the Breast Center to schedule an appointment. A copy of your report will be sent to the physician you designate when you complete your online Survey and Pre-registration. If an abnormality is found and you don’t have a physician, our Wellness on Wheels staff will help you locate a physician.